

# EXHIBIT 15



# Better Business Bureau®

## BUSINESS PROFILE

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Online Travel Agency

### Ctrip

 This business is **NOT BBB Accredited.**

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## Overview

**Ctrip**

261 Madison Avenue, Suite 10088  
New York, NY 10016

## BBB Accreditation & Rating



## Ctrip is NOT a BBB Accredited Business.

To become accredited, a business must agree to [BBB Standards for Trust](#) and pass BBB's vetting process.

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Why choose a BBB Accredited Business?

### BBB Rating

# F

Reasons for rating

- Failure to respond to 3 complaint(s) filed against business
  - 3 complaint(s) filed against business
- 



How are BBB ratings calculated?

## Business Details

**Local BBB:** [BBB Serving Metropolitan New York](#)

**BBB File Opened:** 10/30/2017

### Additional Information

**Business Categories**

[Online Travel Agency](#)

## Industry Tip



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### **BBB Tip: Wedding HQ**

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When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

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